ATTORNEY DOCKET NO. Q65027.0103

PATENT APPLICATION 09/966,845

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Barbara J. Boe, et al.

Serial No.:

09/966,845

Filing Date:

September 28, 2001

Group Art Unit

3622

Examiner

Yehdega Retta

Title:

SYSTEM AND METHOD FOR PROFILING

CUSTOMERS FOR TARGETED MARKETING

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RECEIVED MAR 2 3 2004 GROUP 3600

Dear Sir:

## CERTIFICATE OF MAILING BY EXPRESS MAIL

I hereby certify that the attached Response to Examiner's Action is being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. §1.10 on this 17th day of March 2004, addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

Willie Jiles

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MAR 2 8 2004

GROUP 3500

Dear Sir:

## RESPONSE TO EXAMINER'S ACTION

In response to the Office Action mailed December 17, 2003, Applicant respectfully requests the Examiner to reconsider the rejection of the claims and the objections to the Application in view of the following amendments and/or comments as set forth below.